Scoring

Enter your score for each question in the corresponding cells below and total. Then transfer that to the equation under that. For Self Interest your final score for questions 4 and 12 will be 7 minus your score for the question.

Trust = Credibility + Reliability + Intimacy Self Interest

Scoring		Credibility (C)		Reliability (R)		Intimacy (I)	Self Interest (S)				
Strongly Disagree	1	#1		#2		#5	#4	7-		=	
Disagree	2	#10		#3		#8	#6				
Mildly Disagree	3							7			
Mildly Agree	4	#11		#7		#13	#12	7-		=	
Agree	5	#14		#9		#15	#16				
Strongly Agree	6	Total		Total		Total	Total				
YOUR SCORE	1	С <u>—</u>	+	R + I + +	=	=	1 2 3 4 5 6	7 8 9 B	10 11 12	13 14 15 16 17	18

Remarkable leaders that enjoy increasing reputation and success will have a benchmark score of 8, and continuously strive to improve this by consistently demonstrating behaviours consistent with their best self identity.

Adapted from Maister, Green & Galford: The Trusted Advisor 2000